For a full list of available ADA services at the Saint Paul RiverCentre, please visit: https://www.rivercentre.org/attend/accessibility-ada-services.

Fraser Sensory Kits

Fraser Sensory Kits will be available for purchase before the event, so participants can pick these up at the event. You can also purchase a kit at the event. Kits include sensory tools for individuals to modify their environment to meet their individualized sensory needs. To see the items in the kit or to purchase a kit, visit https://store.fraser.org/products/sensory-kit.

First Aid

There will be basic first aid supplies available at the event. Locate a Fraser staff or volunteer if you need first aid support.

General Accessibility at Saint Paul RiverCentre

At Saint Paul RiverCentre, there is a curbside drop-off for wheelchairs and sidewalk curb cut-outs, which are located at the main entrance on Kellogg Blvd. and the Rice Park entrance at the corner of Washington St. and 4th St. Automatic doors are located at the entrances to Saint Paul RiverCentre along Kellogg Blvd. and the Rice Park entrance at Washington St. and 4th St. Inside the Saint Paul RiverCentre, meeting rooms, exhibit halls, and public areas are accessible by conveniently located elevators. Restrooms and drinking fountains throughout the building are wheelchair accessible.

Nursing Mothers

There is a nursing mother’s room located inside the women’s restroom in the Exhibition Hall. The mother’s room is a secure room with a comfortable chair, dim lighting, and an electrical outlet. The room is available on a first-come, first-serve basis. Please note that Saint Paul RiverCentre does not provide refrigeration.

Parking

There are 48 designated public parking spaces for vehicles displaying disability parking placards, permits, or license tags in the RiverCentre Parking Ramp. Ten of these spaces are van accessible. Once parked, guests should take the elevators on the west side of the parking ramp to the skyway level for direct access to Saint Paul RiverCentre. If you register ahead of the event, you will receive a voucher to use for free parking in the RiverCentre ramp. You must print this voucher to give to the attendant.

Restrooms

All of Saint Paul RiverCentre’s restrooms are accessible to persons with disabilities and contain stalls, sinks, and mirrors that are wheelchair-accessible. There are women’s and men’s restrooms with multiple stalls, and there are single-stall restrooms. All restrooms have automatic sinks, automatic flushing toilets, automatic paper towel dispensers, and automatic hand dryers. Free earplugs are available outside of the restrooms for those with sound sensitivities.
Sensory Map

The map of the event will have sensory icons indicating areas of increased or decreased sensory intensity.

Sensory Support Team

The Fraser Sensory Support team is made up of clinicians and trained volunteers who are experts in addressing sensory needs. They will wear orange or purple shirts that say Fraser Sensory Support on the front. The Sensory Support team will roam around the event wearing backpacks that contain sensory tools that can help guests if they become overwhelmed. They can also show guests to the calming space, and there will be Sensory Support members staffing that space. The Fraser Sensory Support team will be available for the entire event.

Sensory Tools

Free earplugs will be available outside of the restrooms for individuals who experience sensitivities to automatic flushing toilets and hand dryers. The Fraser Sensory Support team will have additional sensory tools in their backpacks and in the calming space. Attendees are encouraged to bring their own sensory tools, if they have specific items that are calming and regulating.

Service Animals

Service animals are welcome; however, they must remain on a leash or in a harness. The ADA defines a service animal as any guide dog, signal dog, or other animals individually-trained to provide assistance to an individual with a disability.

Social Narrative

You can view the social narrative here.

Strollers and Wagons

There will be some wagons available for families to check out and use while at the event. We encourage you to bring your own strollers or wagons, too.

Take-a-Break Space

The festival will offer a take-a-break space for individuals who need a quiet place to go during the event. The space will be staffed by the Fraser Sensory Support team and will have items like bean bag chairs, weighted blankets, noise-canceling headphones, fidgets, and more. The take-a-break space will be available for the entire event.

Therapy Animals

There will be therapy animals present at the event. Check back closer to the event to see a list of what animals might be in attendance. Past events have featured dogs, miniature ponies, rabbits, llamas, alpacas, and more.